

## Privacy Policy

This document deals with the website call-reverse-lookup.com (hereinafter referred to as the “Service”). Every visitor of the Service has to follow the General Terms & Conditions, otherwise they will be forced to stop using it.

### **The website call-reverse-lookup.com is bound to protect and respect your privacy**

This document explains when and why the personal data of people using our Service are processed, how they are used, under what circumstances they can be made public and how we keep them safe.

Our Privacy Policy can be changed. You will be informed about a change by an update to this page.

We recommend you read the Privacy Policy regularly and check for potential changes. Changes to the Privacy Policy become effective the moment they are published on this page. By using our Service, you agree to these conditions.

If you have any questions about this Privacy Policy, please contact us (john@call-reverse-lookup.com).

### **Who are we?**

We are the operators of a service meant for sharing information mainly about annoying, dangerous, spam or otherwise harmful phone numbers. We do not participate in creating the content personally; it is created solely by the Service visitors. We are, however, bound and determined to keep the content legal, especially in the area of personal data protection. You can contact us at our email or mailing address.

Email: john@call-reverse-lookup.com

### **Mailing address:**

P.O.Box 272

Kurzova 2222/16

155 00 Prague  
Czech Republic

## How are personal data used?

- **Forum security** – We use statistical methods to prevent bots from collecting data from our website.
- **Forum operation** – To improve the user-friendliness of the forum, we use cookie files.
- **Maintaining the forum quality** – We monitor the quality of comments by automated tools and also manually. For that we need a necessary amount of information about the authors of comments.
- **Obeying legal requirements** – If you grant us permission to store cookies, we subsequently store this permission.
- **Contacting, identification** – In case you contact us, be it to request a comment to be removed or for any other reason, we save your contact information and conversation history. We use our own issue tracking system for this purpose.
- **Displaying AdSense ads** – To display AdSense ads, we use cookie files.
- **Displaying Yieldlove ads** – To display Yieldlove ads, we use cookie files.

## How long do we keep personal data for?

- Information on your activity on the website which includes IP address, browser used, pages visited and the website you came from are kept for 14 days. They are automatically deleted after this period of time.
- In case you violate the General Terms & Conditions, your IP address info may be kept for longer than 14 days. The reason for keeping your IP address longer is to prevent further access to the website.
- We keep your email address for the period of time necessary for mutual communication.

## Who has access to personal data?

The only data provided to third parties are cookie files for the Google AdSense platform. We do not provide any other information to third parties.

## How are personal data secured?

- **Who has access to personal data?** - We use the SSL certificate issued by the company Let's Encrypt to securely transfer data from your browser to our servers.
- **Our data securing** - To ensure the highest possible data security, we use all available and economically reasonable security tools.

## Where are personal data stored and processed?

We use servers owned by the company OVH for website operation and related storing and processing of personal data. All our servers are located in France.

## What information about you do we collect?

Table 1: Information collected while browsing the website

Personal data	Reason	Storage period	Third party
IP address	Security	14 days	NO
Browser used	Security	14 days	NO
Time of visit	Security	14 days	NO
Page visited	Security	14 days	NO
Page you came from	Security	14 days	NO
Cookies – Google	AdSense ads	2 years	<b>YES</b>
Cookies – Yieldlove	Yieldlove ads	2 years	<b>YES</b>
Cookies – Accepting cookies	Legislative	1 year	NO

Table 2: Data collected while writing comments

Personal data	Reason	Storage period	Third party
IP address (unreadable, encrypted)	Forum quality, security	Unlimited	NO
Cookies - Agree to the conditions for adding comments	Operational	1 year	NO

Table 3: Data collected while reporting comments

Personal data	Reason	Storage period	Third party
IP address	Forum quality, security	Until the request is processed (no longer than 30 days)	NO
Email	Contacting	Until the request is processed (no longer than 30 days)	NO
Name	Identification	Until the request is processed (no longer than 30 days)	NO

## Personal data in comments

Each user posting a comment agrees to the Conditions for adding comments. These conditions forbid posting personal data. We cannot, however, guarantee that no personal data will be published. If you find your personal data in a comment and do not agree with them being published, please contact us by email at [john@call-reverse-lookup.com](mailto:john@call-reverse-lookup.com), by mail or via the comment reporting tool (the bin icon at every comment).

## Are you entitled to demand rectification?

Yes, you are entitled to demand correction or deletion of the personal data, as well as to raise an objection. We have one month to process your request, it is, however, usually faster. You will always be informed about the result. If you are not happy with the result, you are entitled to lodge a complaint with the supervisory organ.

## **How do we protect personal data of children?**

We are bound to protect the privacy of children under the age of 16. If you are under 16, please get parental consent before you provide any personal data to us. If you are a parent or a guardian and suspect that your child provided their personal data, contact us. If we find out that we have obtained personal information from a child under the age of 16 without parental consent, we will take action to remove the data from our servers. Our website is not intended for people under the age of 13.

## **How to request the removal of personal data in comments?**

A request to remove personal data can be sent by mail or email to [john@call-reverse-lookup.com](mailto:john@call-reverse-lookup.com). If your personal data are in a comment, we recommend you use the tool for reporting comments (the bin icon at every comment). Your request will be processed within one month after receiving the request; however, it usually takes less time.

## **Policy validity**

We keep this policy updated. Last changed on 24th May 2018.

## **Frequently Asked Questions**

### **What should I do when my phone number is on this website against my will?**

If you find out that your phone number is shown on this website, you can ask us to remove it using our email or mailing address. Email: [john@call-reverse-lookup.com](mailto:john@call-reverse-lookup.com)

#### **Mailing address:**

P.O.Box 272  
Kurzova 2222/16  
155 00 Prague  
Czech Republic

We reserve the right to ask you to provide documents proving that you are the owner of the phone number.